

PRIVACY POLICY



VTECH COMPUTER SDN. BHD. (20200109583 / 1365903-P)

and

VTECH COMPUTER SALES & SERVICES (199903025284 / 001184959-U)

Effective Date: 9 April 2026

Last Updated: 9 April 2026

1. Introduction

1.1 This Privacy Policy explains how VTECH COMPUTER SALES & SERVICES / VTECH COMPUTER SDN. BHD. collects, uses, and protects your information.

1.2 By using our website or services, you agree to this policy.

2. Information We Collect

2.1 We may collect personal information such as name, email address, phone number, and company details when you submit inquiries.

2.2 We may also collect technical data such as IP address, browser type, and usage data automatically.

3. Use of Information

3.1 To respond to inquiries and provide support.

3.2 To deliver requested services or product information.

3.3 To improve our website and services.

3.4 To send updates or marketing communications (where consent is given).

4. Disclosure of Information

4.1 We do not sell or rent personal data.

4.2 Information may be shared with service providers or when required by law.

5. Cookies

5.1 Our website may use cookies to enhance user experience and analyze traffic.

5.2 Users may disable cookies through browser settings.

6. Data Security

6.1 We implement reasonable security measures to protect your data.

6.2 However, no system is completely secure.

7. Data Retention

7.1 Data is retained only as long as necessary for business or legal purposes.

8. Right to Review Usage

8.1 VTECH reserves the right to monitor support usage.

8.2 Excessive usage may lead to alternative arrangements.

9. Policy Updates

9.1 This Policy may be updated periodically.

9.2 The latest version will be made available via official channels.

10. Acceptance

10.1 Use of services indicates acceptance of this Policy.

11. Governing Law

11.1 This Policy is governed by the laws of Malaysia.

12. Contact Information

12.1 VTECH COMPUTER SALES & SERVICES / VTECH COMPUTER SDN. BHD.

12.2 12-1, Lorong Batu Nilam 20B, Bandar Bukit Tinggi 2, 41200 Klang, Selangor, Malaysia

12.3 Tel (Office): 03-33255455

12.4 Tel (Sales): 012-2345123

12.5 Email: vtechcss@gmail.com