

PRIVACY POLICY



VTECH COMPUTER SDN. BHD. (20200109583 / 1365903-P)

and

VTECH COMPUTER SALES & SERVICES (199903025284 / 001184959-U)

Effective Date: 16 April 2026

Last Updated: 16 April 2026

1. Introduction

1.1 This Privacy Policy explains how **VTECH COMPUTER SALES & SERVICES / VTECH COMPUTER SDN. BHD.** (“Company”, “we”, “us”) collects, uses, and protects your personal data.

1.2 By using our website, submitting inquiries, or engaging our services, you consent to the collection and use of your information in accordance with this Policy.

2. Personal Data We Collect

2.1 We may collect personal information including, but not limited to:

- Name
- Email address
- Phone number
- Company name and details

2.2 We may also collect technical data automatically, including:

- IP address
 - Browser type and device information
 - Website usage data
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3. Purpose of Data Collection

Your personal data may be used for the following purposes:

3.1 To respond to inquiries and provide customer support

3.2 To deliver requested products, services, or quotations

3.3 To manage and maintain our business relationship with you

3.4 To improve our website, services, and user experience

3.5 To send updates, service notices, or marketing communications (where consent is given)

4. Disclosure of Personal Data

4.1 We do not sell, trade, or rent your personal data to third parties.

4.2 Your information may be disclosed:

- To service providers or partners involved in delivering our services
 - When required by law, regulation, or legal process
 - To protect the rights, property, or safety of the Company
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5. Cookies and Tracking Technologies

5.1 Our website may use cookies to enhance user experience and analyze website traffic.

5.2 You may disable cookies through your browser settings; however, some website functions may be affected.

6. Data Security

6.1 We implement reasonable administrative, technical, and physical safeguards to protect your personal data.

6.2 However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

7. Data Retention

7.1 Personal data will be retained only for as long as necessary to fulfill business, legal, or regulatory requirements.

7.2 We may retain data for record-keeping, dispute resolution, or compliance purposes.

8. Access and Correction

8.1 You may request access to or correction of your personal data held by the Company.

8.2 Requests may be subject to verification and applicable administrative fees as permitted by law.

9. Limitation of Responsibility

9.1 The Company is not responsible for the privacy practices of third-party websites or services linked from our website.

10. Policy Updates

10.1 This Privacy Policy may be updated from time to time.

10.2 The latest version will be published on our official channels, and continued use constitutes acceptance of any updates.

11. Governing Law

11.1 This Policy is governed by the laws of Malaysia, including the Personal Data Protection Act 2010 (PDPA).

12. Contact Information

12.1 VTECH COMPUTER SALES & SERVICES / VTECH COMPUTER SDN. BHD.

12.2 12-1, Lorong Batu Nilam 20B, Bandar Bukit Tinggi 2,
41200 Klang, Selangor, Malaysia

12.3 Tel (Office): 03-33255455

12.4 Tel (Sales): 012-2345123

12.5 Email: vtechcss@gmail.com